

About Us

Homeward NYC (formerly West End Residences) began in 1989 with a mixed-age residence that is transitional shelter for homeless mothers and their children and long-term, affordable housing for low-income and homeless seniors.

We recognized a growing need—like the young mothers at our intergenerational residence, LGBTQ youth start young adulthood having experienced gender-based physical and emotional abuse.

In 2011, we adapted our trauma-centered care model to create a first of its kind LGBTQ young adult supportive housing site in West Harlem. In 2015 we opened a Bronx site. A new Central Harlem site will open fall 2023.

In 2020, we reorganized West End Residences and our True Colors Housing for LGBTQ young adults as Homeward NYC.

At each of our housing sites, we offer support services that include case management, counseling, referrals, community-building activities, and life skills programs.

We tailor our life skills for the communities served, offering the **Women's Empowerment Program** for young mothers and the **True Colors Empowerment Program** for LGBTQ young adults.

Our individualized care and wraparound services empower young mothers, seniors and LGBTQ young adults to live life forward.

We Serve Resilient Communities

Young Families

The single mothers at our Upper West Side Intergenerational Residence are between the ages of 18 and 24 and have up to three children under age seven—these moms are the youngest heads of household in the shelter system.

In addition to experiencing the trauma of homelessness, two-thirds are survivors of domestic or family violence.

At our Upper West Side location, homeless mothers have safe and supportive transitional housing where they can build skills, set goals and achieve permanent housing for their young families.



Older Adults



Homeless and low-income seniors (many with age-related medical conditions worsened by poverty and abuse) have a safe, affordable home at our Upper West Side site.

Our mixed-age housing model fosters an environment where families and seniors take classes and celebrate together. Seniors receive the care needed to remain healthy and independent as they age in place.

LGBTQ Young Adults

65% of homeless LGBTQ youth experience family rejection resulting in street homelessness. Homeless LGBTQ youth endure high levels of harassment and violence on the street, in the shelter system, and elsewhere. Many struggle with substance use and mental illness.

With behavioral health care, skills-building programs, and the stability of affordable housing, LGBTQ young adults are active

participants in their own care, goal-setting and achievement as they work towards more independent housing.

